

MONTHLY REVIEW

CHRISTMAS MESSAGE




The ROCCI team sincerely appreciate and value your continued support throughout 2009. Your support is highly valued and has made a difference to ROCCI.

As the festive season draws closer, we would like to take this opportunity to wish you and your loved ones a very safe and enjoyable festive season. It is also our prayer, that the new year brings you an abundance of peace, happiness, joy, prosperity and above all, love.

We look forward to adding value to your business in 2010. Assuring you of our prompt attention and professional service at all times.

Kindly note that ROCCI's office will be closed for the festive season from 14 December 2009 to 8 January 2010. For any urgent matters, Members may contact Letitia 083 678 6614 or Isabel 083 417 4443.


2010—ROCCI MEMBERS MARKETED INTERNATIONALLY



ROCCI's Website has been acknowledged by Football Media Advisers in search of various service providers for 2010.

Should you wish to list your private accommodation on ROCCI's website, please email information on area, number of beds available and contact details to rocci@rocci.org.

SAFETY AND SECURITY—ROY PANDAY



Somewhere along the line crime has touched you or you know of someone who has been a victim of crime. The fact of the matter is that we are at war with the criminals and the time for reactive responses has past.

If we are to win the battle against crime and criminality we need to become proactive. So do the security companies looking after your assets and the S.A.P.

Be mindful that I said your assets – because that's what your house is; that what your business is to you; that what your vehicle is and not least of all your life. Proactive policing and security requires a greater effort that just waiting for the security company and police to respond.

We all need to become involved with our local police stations and community policing forums, neighborhood watches and block watches. On Saturday, 28th November, there was a joint operation between the police, residents and security company in the Florida, Northcliff, Quellerina and Bergbron precincts that commenced at 09h30 in the morning at the Superspar in Bergbron – wherein joint road blocks and stop and search operations were carried out.

It is vital that you give some time to this aspect of community policing which is the first step in proactive policing – because the community is the 1st leg of 'eyes and ears' that the police so desperately depend on. We need to ensure that there is regular and frequent communication between the security companies and your police commissioner. To this extent – I know of the Honeydew police station, Fairlands, Rosebank and now Florida that have at least a fortnightly meeting with the key role players. In the case of Florida we have **ADT; Chubb; Fidelity Security Services** and Protea Coin that have responded to our invitation to join forces with the local police station.

Here successes are shared; challenges are tabled and a contact matrix is in the process of being put in place to the mutual benefit of all parties so that an incident is reported immediately and that there is a collective assault on the criminal element. What the end goal in proactive security and policing is... is to introduce city improvement and urban improvement districts which will include residential areas.

Negotiations are in progress right now with the Region C Council for an approval for implementation after which section 21 companies would be set up with council and rate payers / businesses being point members of this company to administer the funds in a way that they deem fit.

Should this be successful – a % levy on your existing rates would be levied which will allow for a regular and constant income to make provision for CCTV cameras; watch towers; additional patrols ; better improved lighting ; clearing of bushes and shrubs that give protection to the criminal element.

Another one of ROCCI's initiatives is to up-skill the members of the Honeydew cluster with soft skills to improve service delivery. Courses will include Leaders 4 Change; Leadership; Emotional Intelligence and Free To Win, but to name just a few of those critical ones. This will apply to all levels ranging from Constables to Officers. Herein lies an opportunity for one of the local businesses to contact rocci to see how they can get involved should they wish to enhance their corporate reputation through their social responsibility programme.

Lastly we are going into the holiday season where many of you would be taking leave and some even going on holiday. The following two publications issued by SACCI can be found on the rocci website www.rocci.org:

- Crime prevention initiative at shopping centres during the up coming season
- Anti – hijacking awareness tips.

Ensure that the police and the security companies are informed of your absence.

Ensure that you have delegated authority to someone close to give security companies and the police access to your premises in the case of an emergency.

SUPPORT YOUR FELLOW MEMBERS, AND THEY WILL SUPPORT YOU!

ROCCI's New Members were presented with Membership certificates at a Member Certification dinner held at Adegas Restaurant Wilgeheuwel on 3 December 2009. With approximately 70 businesses in attendance, each of the new Members were encouraged to introduce their business services. Members enjoyed networking while making valuable business contacts. ROCCI encourages Members to support their fellow Members.



WELCOME NEW MEMBERS

Brett & Associates Tel: 011 764 4280



Brett & Associates provides a turn-key labour and legal consulting service. Our services:

- Drafting and vetting of commercial agreements.
- Legal Advice in individual and collective labour law matters.
- Drafting of labour related documentation such as employment contracts, HR policies, disciplinary and grievance procedures and other legal documents.
- Facilitation and chairing of labour procedures, hearings, enquiries and appeals
- Full audit on existing commercial and HR policies, agreements and procedures with recommendations.

Efficient Accounting Solutions Tel. 011 760 1992



CC Registrations, Annual Financial Statements, management accounts, Monthly accounting, Payroll, PAYE, VAT, Provisional Tax, Taxation, Income Tax returns

I am registered with SAIPA, BCompt Unisa, Registered tax practitioner, 20 years experience, Commissioner of Oaths.



Curasure offers a comprehensive list of maintenance consulting services for property owners and the general building maintenance industry. Our specific aim is to provide long term peace of mind for your maintenance needs. The services are designed to incorporate maintenance aspects that include: Waterproofing, Damp-proofing, Painting, Plumbing and Specialized or General maintenance.

We specialize in identifying, specifying and quality assuring of complete systems for any maintenance or new projects in the fields above. Numerous manufacturers and asset owners call on our independent and objective services to assist with problem solving and monitoring of maintenance, coating or waterproofing projects. We are confident that our involvement in your maintenance project will add value and provide long term results.

Universal Air CC

Tel: 011 760 4687

UNIVERSAL AIR

Universal Air CC has a wealth of experience in the installation, maintenance and retrofit fields. We embrace all aspects of refrigeration, ventilation and thermodynamic engineering. We are able to offer the following specialty services:

- Supply of air conditioning and commercial refrigeration equipment.
- The supply & installation of Cold Rooms, underbars & beverage coolers.
- Rebuilding / refurbishing and upgrading of equipment parts and plant.
- Sourcing / local manufacture of most refrigeration equipment & parts.
- Recovery and decontamination of all types of refrigerant gases, as also the analysis of oils, refrigerants & material failure investigation. Also, acid neutralization is done after a compressor burnout.
- Repairs to water boxes, tube face sheets, pumps and in particular, vacuum pumps.
- Specialised maintenance contracts to plant & equipment with preventative maintenance which is tailored to suit individual need and installation.

MatsiMela Home Spa

Tel: 011 462 0700



MatsiMela is an indigenous word meaning "Roots", originating from the African language Sotho. The MatsiMela Range was developed & inspired by mother-nature and the fine botanical ingredients indigenous to Africa.

Their philosophy is to create a unique and ever-evolving product range that incorporates the finest natural ingredients selected for their beneficial properties. They endeavour to source their ingredients through rural communities in their commitment to make South Africa a better place for all.

The MatsiMela products are a unique combination of spa treatments and pamper products giving the consumer the opportunity to spoil themselves in the privacy of their own home.

Branches :

1. Clearwater Mall, Shop LM123, Entrance 2/3, Hendrik Potgieter Drive. (011) 675-6502
2. Broadacres Lifestyle Centre, In the Garden Shop, Cedar Road, Fourways. (011) 467-4110

Hip Management Concepts

Contact 082 560 2378



Event Management and marketing Concepts.

Promotions, Events, Promotional Models, Host of Miss Western Gauteng & Modeling School. HMC is a marketing concepts and event management company formed by former model, beauty queen and Miss South Africa top 5 finalist Meghan Cronin. HMC focuses on the organisation and management of events such as fashion shows, beauty pageants, corporate golf days, year-end functions, store launches, engagement parties, baby showers and birthdays. The organisation of promotions and supply of promotional models are marketing concepts that will add much value to your company's seasonal marketing approach. HMC is a dynamic company that is sure to produce perfection every time.



ROCCI offers FREE Training in various subjects crucial to the sustainability of SMME's in South Africa.

To participate in the training programme, or to nominate an aspirant entrepreneur to benefit through the training offered, please contact the SMME Help desk at *Tel: 086 111 3304*.

British American Tobacco South Africa is ROCCI's main Corporate Partner in the SMME Training Programme.



Training is presented by the experts in the field who share their expertise from developing a business plan, gaining access to finance, taxation, human resources, marketing and the tendering process.

SMME EXHIBIT & NETWORK : DECEMBER 2009

SMME's enjoyed the opportunity to network and introduce their services to ROCCI Members at a recent SMME Networking event. These growing businesses are currently participating in ROCCI/BATSA's training programme.

SMMEs were encouraged to showcase their products and services by setting up mini exhibits at the networking event held at Adegas Restaurant. ROCCI's SMME Project Director, Sakkie Stoltz, offered each of the participating SMME's an opportunity to introduce and promote their business to ROCCI Members.

Photos of the event are available on ROCCI's website www.rocci.org Training will commence in February 2010 and the new training schedule will be available in January 2010. For further information email smme@rocci.org



ROCCI MEMBERS ARE PREFERRED SUPPLIERS

As a ROCCI Member your business will be listed as a preferred supplier on ROCCI Assist / Best Assist website in January 2010. Being listed as a preferred supplier immediately gives you exposure to a database of approx. 10 000 users.

ROCCI Assist offers Members a bouquet of services to suite every Member's individual needs, from Roadside and Household assistance to Financial and Medical assistance.

Roadside Assistance :

Flat Tyre; Battery Jump Start; Towing Services; Car lockout services; Emergency fuel delivery.

Household Assistance:

Plumbing; Electrical; Plate glass breakage; Locksmith requirements.

Financial Assistance :

Commercial Insurance; Security; Bonds & Property; Short-term Insurance (Personal)

Medical Assistance :

Medical advice and information Hotline; Emergency Hotline available 24 hours a day where operators will guide you through a medical crisis situation; and arrange for you to receive the support your need; Emergency Medical Response vehicle.

A comprehensive list of service providers will be available on ROCCI's website in January 2010.



This service is powered by



ROCCI 2010 EVENT CALENDER



DATE	DAY	TIME	EVNT
February, 05	Friday	08h30	ROCCI Executive Committee Meeting
February, 12	Friday	08h00	Weekly One Hour Network
February, 19	Friday	09h00	Lady ROOCI First Breakfast
February, 19	Friday	08h00	Weekly One Hour Network
February, 25(t.b.c.)	Thursday	09h00 –14h00	Tourism 2010 World Cup Seminar
February, 26	Friday	08h00	Weekly One Hour Network
March, 05	Friday	08h30	ROCCI MANCO Meeting
March, 11	Thursday	16h00	Annual General Meeting
March, 12	Friday	08h00	Weekly one Hour Network
March, 19	Friday	08h30	ROCCI Executive Committee Meeting
March, 26	Friday	08h00	Weekly One Hour Network
April, 09	Friday	08h00	Weekly One Hour Network
April, 16	Friday	08h30	ROCCI MANCO Meeting
April, 23	Friday	08h00	Weekly One Hour Network
April, 29	Thursday	10h00	SMME Conference & Gala Dinner
April, 30	Friday	08h00	Weekly One Hour Network
May. 07	Friday	08h00	Weekly One Hour Network
May. 14	Friday	08h00	Weekly One Hour Network
May, 21	Friday	08h30	Lady ROCCI 2nd Breakfast
May, 21	Friday	08h30	Weekly One Hour Network
May, 28	Friday	08h30	ROCCI MANCO Meeting
June, 03	Thursday	11h00	Annual Golf Day
June, 04	Friday	08h00	Weekly One Hour Network
June, 11	Friday	08h00	Weekly One Hour Network
June, 18	Friday	08h30	ROCCI Executive Committee Meeting
June, 25	Friday	08h00	Weekly One Hour Network
July, 02	Friday	08h00	Weekly One Hour Network
July, 09	Friday	08h00	Weekly One Hour Network
July, 16	Friday	08h00	Weekly One Hour Network

DATE	DAY	TIME	EVENT
July, 23	Friday	06h30	Annual Potjiekos Competition
July, 30	Friday	08h30	ROCCI MANCO Meeting
August, 06	Friday	08h00	Weekly One Hour Network
August, 06	Friday	09h00	Lady ROCCI 3rd Breakfast
August, 13	Friday	08h00	Weekly One Hour Network
August, 19	Thursday	16h30	Members Networking
August, 27	Friday	08h30	ROCCI MANCO Meeting
September, 01—22		17h00 daily	Business of the Year Adjudication
September 03	Friday	08h00	Weekly One Hour Network
September, 10	Friday	08h00	Weekly One Hour Network
September, 17	Friday	08h30	ROCCI MANCO Meeting
October 01	Friday	08h30	ROCCI Executive Committee Meeting
October, 08	Friday	08h00	Weekly One Hour Network
October , 14	Thursday	16h30	Cocktail Event: Business of the Year
October, 15	Friday	08h00	Weekly Network
October, 22	Friday	08h00	Weekly One Hour Network
October, 29	Friday	08h00	Weekly One Hour Network
November 05	Friday	08h00	Weekly One Hour Network
November , 06	Saturday	19h00	Gala Awards: Business of the year
November, 12	Friday	08h30	ROCCI MANCO Meeting
November, 18	Thursday	16h30	Members Networking
November, 19	Friday	08h00	Weekly One Hour Network
November, 26	Friday	09h00	Lady ROCCI 4th Breakfast
November, 26	Friday	08h00	Weekly One Hour Network
December, 03	Friday	08h30	Executive Committee Xmas Breakfast
December, 10	Friday	08h00	Weekly One Hour Network

ROCCI CONTACT DETAILS

Tel. 0861 113 304
 Fax. 011 764 2127
Website www.rocci.org
 Email rocci@rocci.org
 Lady Rocci ladyrocci@rocci.org
 SMME smme@rocci.org



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